



Talend Ask-A-Talend Expert Supplemental Terms and Conditions

These supplemental terms and conditions for the Talend Ask-A-Talend Expert service apply to the Agreement. All undefined capitalized terms herein shall have the meanings ascribed to such terms in the Agreement.

- 1. Services.** The Ask-A-Talend Expert service consists of the following:
Talend will provide access to a Talend advisor who can assist with responding to questions and queries related to architecture, best practices, installation, and job designs. The assistance will be provided in an online session focused on a specific Customer inquiry. Talend advisors will seek to answer questions during the session based on knowledge of technical domain. The sessions are limited to two (2) hours in duration each and must be scheduled at least five (5) business days in advance. Customer will be provided with a maximum number of "Ask-A-Talend Expert" quarterly sessions as set forth in the Order Form. Any unused "Ask-A-Talend Expert" sessions shall expire at the end of each quarter and shall not roll over to subsequent quarters within the Subscription Term. Additional "Ask-A-Talend Expert" sessions will be subject to a separate written agreement.